

August 2022



Wake County ABC Store Spotlight

As you, all may know each of our store locations are listed on Google and quite frequently, we receive reviews from our customers about our stores. Last month we received 15 great reviews for various stores here in Wake County, each review being 4 stars and up! Store 1 received five of those reviews with compliments on how clean and organized the store was and how helpful and friendly the staff is, saying the store is "Always a great store to go to." Store 4 was also complimented and reviewed twice, noting how nice and kind staff were and how great of a store it is. Store 7 had the most reviews, coming in with six different reviews with customers raving about how friendly and great the staff is, and how well stocked, well-marked, and great the selections are! Finally yet importantly Store 11 was prided for a customer having a great experience and how he was encouraged by staff to stay safe, noting the customer was very appreciative they can come into our stores and feel comfortable! We wanted to shed a little light on these stores and all of our employees who make these great reviews possible. As always thank you ALL for all your hard work and kindness. We hope to see many more reviews such as these. Way to go guys!!!

This Month's Birthdays

8/1	Chris Brannan
8/2	Helon Holliday
8/5	Jimmy Wall
8/6	William Greene
8/7	Ellery Oliver
8/10	Annette Thompson
8/10	Allen Bailey
8/11	Billy Hamilton
8/12	Resa Williams
8/13	Tiarya Deans
8/14	Eric McLeod
8/16	Tamadge Turner
8/28	Jeff Keith
8/30	Bernadette Burgos
8/31	Ronald Robertson



Joke of the Month

I'm afraid for the calendar.



It's days are numbered.

Quote of the Month

Work hard, be kind, and amazing things will happen.

-Conan Obrien

Guidelines for personal phone calls, cell phones, and smart devices while at work

Excessive personal calls or text messages during the workday, regardless of the device used, interfere with employee productivity and safety while being distracted to both customers and other employees. Please use the following guidelines:

- A reasonable standard is to limit personal calls and text messages during work time to brief and occasional calls/texts.
- Employees are asked to make or return any other personal calls or text messages on non-work time.
- Personal cell phones and smart devices should be placed on silent/vibrate and be kept at the manager's desk in the back of the store/warehouse.
- Other features of the cell phone and smart devices (camera, games, internet, etc.) should not be used while at work.
- Employees should ensure that friends and family members are aware of the Board's policy.
- Flexibility will be provided in emergency situations or circumstances that require immediate attention.



Pop Quiz

Which Wake County ABC Store had the most positive Google reviews in the month of July?

Answer: Store 7

Telephone Numbers To Remember

919-610-6313 - Administration On-Call

919-210-9601 - Law Enforcement On-Call

919-819-9766 - Maintenance On-Call